



CLI's Video Remote Interpreting (VRI) Platform: Minimum Requirements & Compatibility

Minimum System Requirements

- **Memory (RAM):** 4 GB
- **Bandwidth:** 500 kbps down / 800 kbps up for 2-party video calls; 1000 kbps down / 1600 kbps up for 3-party video calls; 1500 kbps down / 2400 kbps up for 4-party video calls
- **Firewall Ports:** TCP 443, 17990, 17992, 1025-2048, 5060-5061; UDP 443, 50000-65535
- **HD Resolution:** Graphics capabilities that support HD resolutions on one or more displays
- No software installation or local storage required

Overview of Compatibility

	Operating System	Browser		
		Google Chrome	Apple Safari	Microsoft Edge
Computers				
PC running Windows	Windows 10 or newer	✓ (83 and above)		✓ (93 and above)
Apple <ul style="list-style-type: none"> • iMac • MacBook • MacBook Pro 	Mac OS X 10.14 or newer		✓ (13.1.1 and above)	
Mobile Devices				
Android devices <ul style="list-style-type: none"> • smartphones • tablets 	8 or newer	✓ (83 and above)		
iOS devices <ul style="list-style-type: none"> • iPhones • iPads 	iOS 13.6 or newer		✓	