



VIDEO REMOTE INTERPRETING (VRI) SERVICES

WHY VRI?

CLI's video remote interpreting services allow on-demand, face-to-face communication between you, your customers, and our professional interpreters. Available in a growing list of languages, our remote interpreting solution is a high-quality way for you to decrease costs and increase efficiency without having to preschedule or rely on a limited pool of available on-site interpreters.



SERVICE FEATURES FOR VRI

Exceptional communication quality means better customer care. Here are a few of the many features available with CLI's video interpreting services:

- Highest security available with a private, encrypted network for utmost data protection.
- Professional, easy-to-use interface with clear, high quality video and audio feed.
- Text box "white board" available to display written information.
- Detailed, customizable reporting and billing for top accountability.

SIMPLE TO ACCESS

Effortlessly access our video interpreting services at the touch of a button, using your current infrastructure. All you need to connect is a computer, laptop, or tablet with Internet access and a web cam.

- Connect to an interpreter through our iOS app, button, or hyperlink saved to your desktop or dashboard.
- Follow simple instructions to log in to the secure connection and choose your department and language needed.
- Easily choose between audio and video calls for the fastest connection in time-sensitive scenarios.



CERTIFIED LANGUAGES
INTERNATIONAL

800.362.3241 | www.certifiedlanguages.com



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ACCESSING VRI SERVICES

Launch your own secure platform instantly on any computer or tablet.
No downloads or hardware configuration necessary.



Click the link or button on your device to open the VRI portal.



Follow simple, step-by-step instructions for accessing an interpreter.

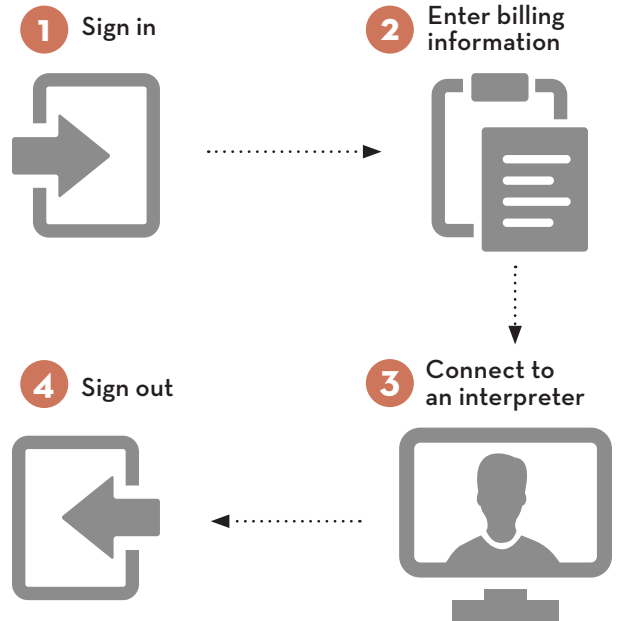


Choose between a video or an audio call for fastest connection times.



Rate your call to give feedback on your experience.

STEPS TO CONNECT:



CLI'S INNOVATIVE TECHNOLOGY FACILITATES SEAMLESS, SECURE CONNECTIONS TO PROFESSIONAL INTERPRETERS IN JUST A FEW CLICKS.



USE YOUR OWN INTERPRETERS!

CLI has partnered with Bluestream Health to offer a unique service package that allows you the option to populate the VRI platform with your own interpreting experts.



ACCESS ANY EXPERTISE AT THE POINT-OF-CARE

Our unique platform offers the dual advantage of also giving you and your patients access to remote healthcare professionals in a wide variety of expertises.



BALANCE RESOURCE UTILIZATION

This load-balancing service gives you the tools to manage the utilization of various professionals between in-house and third-party resources.



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